



This is to approve that

Kerman Khodro Trading & Logistics Co. (KTL)

Negin Complex, Nakhil Blvd., Km. 16 Karaj Special Rd.,
Tehran, Iran

has been assessed and found in compliance with the requirements of

ISO 10002:2018

For the following scope:

**Management of Aftersales Services for Kerman
Automotive Industrial Company – Hyundai Branch**

Certificate Issue Date: 05 July 2023

This Certificate Expiry Date: 04 July 2025

First Issuance Date: 05 July 2023

Annual Revalidation Period 01


This certificate will be valid for three years since last Issue date; If the system continuously assessment is approved by BRS LLC auditors (at least once a year) in the same 3-Years period (Re-certification date: 04 July 2026), and its will be approved by the standard requirements and the audited fundamentals

BRS LLC has the right of ownership of this certification; therefore it is NOT transferable and remains the property of BRS LLC.

Approval unique code: 20251224



Further clarifications on the scope of this certificate and the applicability of ISO 10002 for the purpose to customer satisfaction may be obtained through communication with BRS LLC. The registration is included in the BRS LLC Directory or Registered Organization and applies within the scope shown above. By issuance of this certificate, the organization will update and maintain its registration in accordance with current revisions of current ISO 9001 and subsequently ISO 10002 annual surveillance and regulatory purposes to the points of origin and commercialization.


O.M. Sam, BRS LLC Managing Director

This electronic approval can be authenticated by contacting BRS LLC. By issuance of this approval the organization will update and maintain its registration in accordance to current regulation through the application of the current requirements.

Bulltek Registration Services LLC.

The certificate is issued at technical office: B1 Floor, Lidoma Complex, Farahzadi Blv., Center Gharb Sq., Tehran, Iran

Head office: 11/4/8 Argishti St., Kentron 0015, Yerevan, Armenia

BRS LLC operates according to the BRS ROWO (Running Springs, California, USA) principles & policies



For more information about this certificate, please contact to: technical.dept@brsllglobal.com

CUSTOMER SATISFACTION
Guidelines for complaints handling in organizations